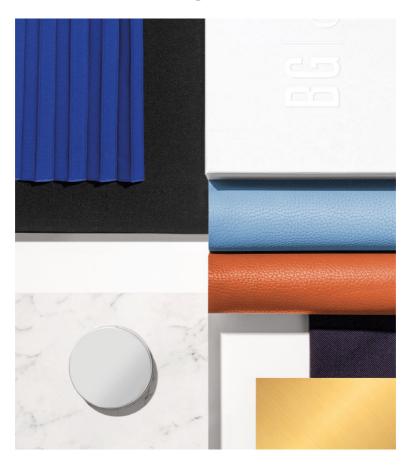
# BG | club

www.bg-club.ch



The tailor-made loyalty program, *exclusively* for you

BONGENIE GRIEDER BG/OUTLET BUZANO MaxMara Hofstetter

# BG Club, the loyalty program that fits you like a glove!

Be it online or in our stores, earn points with every purchase, reach new benefits depending on your status, and enjoy exceptional surprises. It is easy and free.

Let us explain everything to you!

# THE KEY POINTS OF THE BG CLUB



### **EASY AND FREE**

Register on bgclub.ch or in our stores. It's free and it only takes a few seconds.



### CHF 1.- SPENT = 1 BG CLUB POINT

Fancy a lunch at the BG Café between two meetings? Or would you rather do your shopping from the comfort of your couch? Earn points with each payment at our tills, restaurants, stores or online shops.



### YOU HAVE RECEIVED 2,500 POINTS?

A CHF 50.- BG Club voucher will be credited directly to your personal account.



### **EXCLUSIVE BENEFITS**

A status and rewards that evolve with your purchases.



Join the club!

# Your private range of advantages

# A STATUS THAT EVOLVES WITH YOUR PURCHASES!

# Member

Twice the BG Club points on your birthday
Free simple alterations
Free delivery on bongenie-grieder.ch and from the stores
Exchanges and refunds without a receipt

## Bronze

CHF 1 to 2'499.-

### MEMBER BENEFITS

Invitations to Private Sales

+ Access to the Choose at Home service (with BG Club credit card)

# Silver

CHF 2'500 to 4'999.-

### **BRONZE BENEFITS**

+ 1 full menu for 2 at BG Cafés or Griederbar Free delivery on outlet.bongenie-grieder.ch

## Gold

CHF 5'000.- to 9'999.-

### SILVER BENEFITS

- 1 free coffee/tea with every meal (BG Cafés/Griederbar)
- + All alterations offered Free online returns

Access to exclusive discounts, offers and services

# Diamond

Over CHF 10'000.-

### **GOLD BENEFITS**

Unique gifts

Free express alterations (less than 24h)

+ Invitations to private events
Complimentary membership fee for
"Le Bureau" concierge service

# DON'T FORGET:

- To fill out the request form
- To sign it
- To attach a copy of your identity card





Your points are doubled with every purchase all year round!

Your satisfaction is our priority. That's why our customer service is available to you:

Monday to Saturday: 10:00 am to 6:30 pm By email: support@bg-club.ch By phone: +41 (0) 58 330 30 00

On the website: www.bg-club.ch

# YOUR BG CLUB CREDIT CARD REQUEST

Please fill in this form using capital letters, sign it and return it to us with the requested documents. You can also send us your request on our website www.bg-club.ch

KLQ0L31							
PERSONAL DATA							
□ Ms	□ Mr						
Surname *	First name *		Date of birth *				
Private phone No. *	Mobile phone No.		Email address *				
Street/Number *	Postcode *		Civil status (single, married, divorced, widowed)				
NATIONALITY							
For Swiss nationals Join a copy of an identity document (driving lic card or passport); if non-resident of Switzerlan join a residence certificate as well as a residence country of residence.	d, please also	For foreign nationals Join a copy of your resi your current work conf	idence permit (for G permits, please also join tract).				
FINANCIAL DATA							
Your annual gross income *		Your average annua (free text)	ıl expenses *				
20-50 000 CHF 50-100 000 CHF	100-150 000 CHF						

## CORRESPONDENCE

150 - 200 000 CHF Over 200 000 CHF

CORRESPONDENCE									
Language *						Your account statement is available every month in your bg-club.ch space.			
	French		German		English		I would still like to receive my monthly account statement by mail		
			hwig & Cie SA to o my consumer			oduct	es and services, in particular by sending me customised		

### PLACE / DATE

☐ I agree to the processing of my data\* and have read and accept the General Terms and Conditions.

### **SIGNATURE**

Read and accepted

I hereby confirm the accuracy of the afore-mentioned information, and I confirm that I am financially solvent. I authorize Brunschwig & Cie SA (BG Club) as the credit card issuer to verify my information at any moment, including by requesting information from third parties and the Central Office for Credit Information (ZEK/IKO). I understand that Brunschwig & Cie SA (BG Club), the credit card issuer, reserves the right to refuse the present request without giving reasons. By signing the card request, I confirm to have read and accepted the general terms and conditions attached to this request or published on the website www. bg-club.ch. As the account holder (main card owner), I understand that I am fully responsible for all obligations that may arise from all usages of the card/supplementary cards.



# SUPPLEMENTARY CARD REQUEST FORM

Please fill in this form using capital letters, sign it and return it to us with the requested documents. You can also send us your request on our website www.bg-club.ch.

PERSONAL DATA										
□ Ms	□ Mr									
Surname *	First name *		Date of birth *							
☐ I authorize Brunschwig & Cie SA to inform me about its products and services, in particular by sending me customised emails according to my consumer habits.										
PLACE / DATE  I agree to the processing of my data* and have and accept the General Terms and Condition		<b>SIGNATURE</b> Read and accepted								

I hereby confirm the accuracy of the afore-mentioned information, and I confirm that I am financially solvent. I authorize Brunschwig & Cie SA (BG Club) as the credit card issuer to verify my information at any moment, including by requesting information from third parties and the Central Office for Credit Information (ZEK/IKO). I understand that Brunschwig & Cie SA (BG Club), the credit card issuer, reserves the right to refuse the present request without giving reasons. By signing the card request, I confirm to have read and accepted the general terms and conditions attached to this request or published on the website www.bg-club.ch. As the account holder (main card owner), I understand that I am fully responsible for all obligations that may arise from all usages of the card/supplementary cards.



## BRUNSCHWIG & CIE SA CREDIT CARD GENERAL TERMS AND CONDITIONS OF USE

October 2022

### 1. Declaration by the applicant and acceptance of the General Terms and Conditions of Use

By signing this card application, the applicant confirms the accuracy of the information given in the form and certifies that he/she is financially solvent. He/she confirms that he/she has read and accepts these General Terms and Conditions without reservation.

### 2. Issuance of the credit card, communications, period of validity, termination of the contract

- 2.1 The applicant is informed that Brunschwig & Cie SA, the credit card issuer, reserves the right to refuse this application without giving reasons. Upon receipt of the application, Brunschwig & Cie SA will examine the applicant's creditworthiness on the basis of the information provided in the application form and by obtaining any relevant information from the competent authorities.
- 2.2 Once the application has been accepted by Brunschwig & Cie SA, the cardholder will receive a written declaration of acceptance, stating the credit limit granted and the card applied for, and a user account will be opened in his/her name. All credit cards issued by Brunschwig & Cie SA remain the exclusive property of Brunschwig & Cie SA.
- 2.3 Communications from Brunschwig & Cie SA shall be deemed to have been notified to the cardholder when they have been sent to the last address provided by the cardholder. The cardholder is obliged to inform Brunschwig & Cie SA without delay of any changes in the data provided.
- 2.4 The card is normally issued for a period of three years and expires at the end of the month and year indicated on the card. It is tacitly renewable at the end of this period, unless it is cancelled in writing two months before the expiry date of the card.
- 2.5 Brunschwig & Cie SA and the Cardholder may at any time and without stating reasons request the Card to be blocked or terminate the contractual relationship in writing. If the principal Card is cancelled, all additional Cards will automatically be cancelled. All outstanding sums are due and payable without any further formality. The Cardholder may also revoke the contract in writing within 7 days of receipt.

#### 3. Use of the credit card

- 3.1 The card can be used in all Bongénie Grieder, Maxmara Suisse, Buzzano and Hofstetter Sports shops up to the individual limit set by Brunschwig & Cie SA.
- 3.2 The card is identified by means of a barcode and must be signed by the cardholder. For purchases in shops, the cardholder must sign the proof of sale and the signature must be identical to the signature on the card. When making purchases on the Internet, the card's identification details must be validly indicated. The cardholder thus acknowledges the validity of the transactions concluded and the resulting claims of Brunschwig & Cie SA and undertakes to pay them.
- 3.3 Purchases, returns and other guarantees in the event of defects are governed by the General Terms and Conditions of Business, which are available in the Brunschwig & Cie SA shops and on the website www.bg-club.ch.

### 4. Credit limit, invoices, payment terms and settlement control

- 4.1 Brunschwig & Cie SA grants the Cardholder a credit equivalent to the amount of the spending limit. The use of the credit card thus enables purchases to be registered in the user account and thus to defer payment. Any request for a change in the credit limit must be made in writing to Brunschwig & Cie SA, which is free to accept or reject it, without stating the reason. Brunschwig & Cie SA is also free to adjust the credit limit at any time, which will be deemed to have been accepted unless the cardholder notifies Brunschwig & Cie SA in writing within ten days.
- 4.2 Once a month, the Cardholder receives a statement of the transactions carried out, including an invoice for the amount due. The Cardholder is obliged to pay the invoiced amount by the payment date at the latest and in accordance with the terms and conditions shown on the statement. Any disputes relating to the purchase of goods and any claims arising therefrom do not release the Cardholder from the obligation to pay the invoiced amounts.
- 4.3 The cardholder must therefore pay an amount at least equal to 10% of the balance shown on the statement, before the expiry of the date shown on the statement, by postal or bank transfer, by LSV or to Customer Service: Brunschwig & Cie SA BG Club Customer Service, Chemin de la Marbrerie 3-5, CH-1227 Carouge GE. Interest at an effective annual rate of 12% will be charged to the cardholder on any debit balance remaining until the date on which the next monthly statement is closed (i.e. in principle on the 25th of each month).
- 4.4 If the amount paid is less than the minimum amount shown on the statement, the unpaid portion of the minimum amount is added to the minimum amount on the next Card statement. In this case, Brunschwig & Cie SA reserves the right to demand immediate payment of the entire outstanding invoice amount and to block the card. Any reminder and collection costs are to be borne by the cardholder.
- 4.5 In the event that no minimum payment on the outstanding balance has been received on the user account, the entire debit balance of the account will become due and payable, without any further notice or formal notice. Brunschwig & Cie SA is then entitled to demand payment by means of legal action and may block the card until the account has been settled.
- $4.6 \quad \text{If the credit limit has been reached, the Cardholder must make a payment in order to unblock his account and the Card(s) linked to it.} \\$
- 4.7 The statement of account is to be checked upon receipt. Any complaint or dispute must be made by post, as soon as the statement is received but no later than thirty days after the date shown on the statement, to the customer service department: Brunschwig & Cie SA BG Club Customer Service, Chemin de la Marbrerie 3-5, CH-1227 Carouge GE. Failing this, the statement, the resulting amount to be paid and the transactions listed therein will be deemed to be accepted.

### 5. Main card - Additional card

- 5.1 The holder of the main card is also the holder of the user account linked to it and to which the additional cards issued on request will be linked. He is fully liable to Brunschwig & Cie SA for any obligations and damages arising from the use, including by third parties, of the additional card(s) linked to his account, to which these General Terms and Conditions of Use apply without distinction.
- 5.2 The principal cardholder is obliged to ensure that the additional card is signed by the third party beneficiary concerned and to inform the third party beneficiary of any changes to these General Terms and Conditions and the other conditions governing the use of the card.

 $<sup>^{1}</sup>$ Terms used in the singular form include the plural form, those used in the male form include the female form.

### 6. Duty of care

- 6.1 The Cardholder is required to sign the Card immediately upon receipt in the space provided for this purpose and to keep the Card carefully in his possession at all times. The Card is personal and non-transferable.
- 6.2 In the event of loss, theft, confiscation or misuse of the Card or mere suspicion thereof, the Cardholder must immediately have the Card blocked by Customer Service. In the event of suspicion of a criminal offence, the Cardholder undertakes to report the matter without delay to the competent criminal prosecution authorities. The Cardholder must also contest any undue transactions within the 30-day period specified in 4.7 above, it being specified that all transactions that took place before the Cardholder reported the loss, theft or misuse of the Card to Customer Service will remain the sole responsibility of the Cardholder, unless the Cardholder proves that the transaction was unauthorised and that no fault is imputable to him.
- 6.3 Expired, cancelled or blocked cards must be rendered unusable spontaneously and without delay.

### 7. Use of data and data protection privacy statement

- 7.1 The cardholder expressly consents to the processing of his/her data in any form by Brunschwig & Cie SA for the purpose of fulfilling legal, regulatory or contractual obligations or to protect legitimate interests. This includes, in particular, the communication of this data to external service providers for the purpose of outsourcing these obligations. He authorises Brunschwig & Cie SA to check the information provided in connection with his creditwor thiness at any time, including by contacting third parties and the Central Credit Information Office (ZEK/IKO). In particular, the cardholder acknowledges that in order to comply with the obligations imposed by the Federal Law on Consumer Credit, Brunschwig & Cie SA may be required to report late payments to the Central Credit Information Office (ZEK/IKO).
- 7.2 In addition, the cardholder authorises Brunschwig & Cie SA to process the data in connection with the card(s) for the purpose of providing personal advice and information on the products offered by Brunschwig & Cie SA, as well as for market research, marketing and risk management. He consents to be contacted by Brunschwig & Cie SA for these purposes.
- 7.3 In addition, the Brunschwig & Cie SA privacy notice on data protection applies and is available for consultation at www.bg-club.ch or on request from the customer service department: Brunschwig & Cie SA Customer Service BG Club, Chemin de la Marbrerie 3-5, CH- 1227 Carouge GE or support@bg-club.ch.

### 8. Modification of the conditions and other provisions

- 8.1 Brunschwig & Cie SA reserves the right to amend these General Terms and Conditions of Use at any time. Any changes will be notified to the card-holder in an appropriate manner. Unless the new General Terms and Conditions of Use are disputed in writing or the contractual relationship is terminated in writing before the new General Terms and Conditions of Use come into force, and in any event upon the first use of the card, the shall be deemed to be fully accepted.
- 8.2 Brunschwig & Cie SA may at any time transfer the performance of this agreement, in whole or in part, or transfer the rights and obligations arising from it, to third parties in Switzerland or abroad without the Cardholder's prior consent.

#### 9. Application to «BRW Crescendo» credit cards

These General Terms and Conditions of Use apply in full to the contractual relationship between Brunschwig & Cie AG and the holders of "BRW Crescedo" credit cards from the moment they come into force.

### 10. Applicable law and place of jurisdiction

Swiss law is exclusively applicable and applies unless otherwise provided for in these General Terms and Conditions of Use. The exclusive place of jurisdiction for all proceedings is Geneva, the place of the registered office of Brunschwig & Cie SA. The same applies to the place of performance and the place of debt enforcement proceedings for Cardholders domiciled abroad. Mandatory legal provisions are reserved.